



## Husqvarna® branded Automower 435X AWD and Automower 535 AWD robotic lawnmowers recalled due to Fire Hazard

<b>Starting date:</b> <b>Posting date:</b> <b>Type of communication:</b> <b>Subcategory:</b> <b>Source of recall:</b> <b>Issue:</b> <b>Audience:</b> <b>Identification number:</b>	December 7, 2021 December 7, 2021 Consumer Product Recall Tools and Electrical Products Health Canada Fire Hazard General Public (GP) (Generated by system number)	<a href="#">Report a Concern</a>
Affected products	What you should do	
<h3>Summary</h3> <p><b>Product:</b> Husqvarna® branded Automower 435X AWD and Automower 535 AWD robotic lawnmowers</p> <p><b>Issue:</b> The battery may degrade in products after 1,450 charging cycles and overheat, posing a fire hazard.</p> <p><b>What to do:</b> Consumers should immediately stop using the recalled product and contact Husqvarna to obtain information on product repair.</p>		
<h3>Joint Recall</h3> <p>Joint recall with Health Canada, the United States Consumer Product Safety Commission (US CPSC) and Husqvarna Canada Corp.</p>		
<h3>Affected Products</h3> <p>Husqvarna® branded Automower 435X AWD and Automower 535 AWD robotic lawnmowers.</p>		
<h3>Product Description</h3> <p>This recall involves two Husqvarna automower products with the following model numbers, SKUs and UPCs listed in the table below:</p>		

<b>Recalled products</b>		
<b>Model</b>	<b>SKU</b>	<b>UPC</b>
Husqvarna® branded Automower 435X AWD	967853305, 967853366	193028049462, 193028049981
Husqvarna® branded Automower 535 AWD	967853405, 967853466	193028050017
<b>Hazard Identified</b>		
<p>The battery may degrade after 1,450 charging cycles due to the current charging pattern and overheat, posing a fire hazard.</p> <p>As of November 15, 2021 the company has received no reports of incidents or injuries in Canada. In the United States, the company has received no reports of incidents or injuries. Internationally, the company has received 5 reports of incidents resulting in the product overheating damaging the product and/or charging station.</p>		
<b>Number Sold</b>		
The company reported that 310 units of the affected products were sold in Canada and 1750 were sold in the United States.		
<b>Time Period Sold</b>		
The affected products were sold from March 2020 to August 2021.		
<b>Place of Origin</b>		
Manufactured in the United Kingdom.		
<b>Companies</b>		
<b>Distributor</b>	Husqvarna Canada Corp. Mississauga Ontario CANADA	
<b>Manufacturer</b>	Husqvarna AB (Sweden) Stockholm SWEDEN	
<b>What you should do</b>		
<p><b>Consumers should immediately stop using the recalled product and contact Husqvarna to obtain information on product repair.</b></p> <p>For automowers with greater than 1,200 charging cycles, consumers should contact Husqvarna to make arrangements for a free battery replacement.</p>		

For all other automowers, Husqvarna will provide two software updates through the Automower® Connect App, which, upon acceptance of the updates, will automatically be installed free of charge and eliminate the risk of battery degradation.

For more information, consumers can contact Husqvarna by telephone toll-free at 1-877-257-6921 from 8:00 a.m. to 6:00 p.m. EST, Monday to Friday or by email ([recalls@husqvarna.com](mailto:recalls@husqvarna.com)). Consumers can also visit Husqvarna's website (<https://locations.husqvarna.com/ca-en/>).

Consumers may view the release by the US CPSC on the Commission's website (US CPSC to provide link).

Please note that the Canada Consumer Product Safety Act prohibits recalled products from being redistributed, sold or even given away in Canada.

Health Canada would like to remind Canadians to report any health or safety incidents related to the use of this product or any other consumer product or cosmetic by filling out the Consumer Product Incident Report Form (<https://www.canada.ca/en/health-canada/services/consumer-product-safety/advisories-warnings-recalls/report-incident-involving-consumer-product.html>).

This recall is also posted on the OECD Global Portal on Product Recalls website (<http://globalrecalls.oecd.org/>). You can visit this site for more information on other international consumer product recalls.

## Images



Image 1.



Date modified: (Automatically generated date)